



Chartered  
Insurance  
Institute  
Standards. Professionalism. Trust.

# CII Claims Community



Building  
confidence  
through  
excellence in  
our profession

# About us

The Chartered Insurance Institute (CII) Claims Community is a specialist community dedicated to supporting those working in the insurance claims sector.

The community exists to support the raising of standards and levels of technical competence through the provision of resources. Creating opportunities to network, engage and help members develop is a priority.

## Key focus areas:

- Sector-specific thought leadership on topical issues including legislative changes, ESG and market trends
- Professionalism and standards
- Talent attraction and retention
- Diversity and inclusion
- Good practice engagement and guidance with the wider sector.

# Practical, relevant business advice and support

Whether you are just starting out in claims, or you are an experienced practitioner, being a part of the CII Claims Community can benefit you. Membership is free for Chartered Insurance Institute members.

## Membership benefits

- Stay at the forefront of your profession with **regular market news and insights**
- Get practical **career support**
- Enjoy opportunities to **network and engage** which support professional development
- Access **technical support and information** to keep yourself at the top of your game.

# Join the CII Claims Community today

**Membership is free. Simply follow these steps:**

- ▶ login to your MyCII dashboard
- ▶ go to 'Member status' and click 'edit'
- ▶ from the Society drop down menu choose 'CII Claims Community' and click 'Proceed'
- ▶ accept the membership declaration and click 'Proceed'
- ▶ follow the steps to checkout.

## Your next steps:

- Visit **[cii.co.uk/claimscommunity](https://cii.co.uk/claimscommunity)** for the latest updates
- Join the dedicated **LinkedIn** group for the Claims Community and join current discussions
- Look out for the **monthly claims member newsletter** with the latest news from across the community.

# Support the CII Claims Community Board

**The CII Claims Community Board creates content with you in mind, ensuring you are empowered to provide clients with robust, relevant, timely and helpful advice and service.**

If you are passionate about claims and would like to make a positive difference, then we would love to hear from you or potentially work with you!

*For an informal discussion about potential opportunities to contribute to the board's activities, contact:*

**Tim Groves** Programme Development and Partnerships Manager, CII  
[tim.groves@cii.co.uk](mailto:tim.groves@cii.co.uk)

**Ashton West** Chair, CII Claims Community Board  
[Ashton.West@weightmans.com](mailto:Ashton.West@weightmans.com)